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UTILITY PATENT APPLICATION TRANSMITTAL

(Only for new nonprovisional applications under 37 CFR 1.53(b))

JC675 U.S. PTO
09/482969

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Attorney Docket No.: 4366-6
Case Name and No.: CHAN 11

Inventors: Norman C. Chan of 1818 Eisenhower Drive, Louisville, CO 80027

Express Mail Label No.: EL417664314US

Title: METHOD AND APPARATUS FOR GENERATING AUTOMATIC GREETINGS IN A CALL CENTER

Assistant Commissioner for Patents
Box Patent Application
Washington, DC 20231

Enclosed for filing with the above-identified utility patent application, please find the following:

1. <input checked="" type="checkbox"/>	Specification (Total Pages of Text, including Abstract and Claims: 17)	<input type="checkbox"/> FORMAL <input checked="" type="checkbox"/> INFORMAL
2. <input checked="" type="checkbox"/>	Drawing(s) (35 USC 113) (Total Sheets: 3)	<input type="checkbox"/> Signed <input type="checkbox"/> Unsigned
3. <input checked="" type="checkbox"/>	Declaration and Power of Attorney (Total Pages: 4)	<input type="checkbox"/> Signed <input type="checkbox"/> Unsigned
4. <input checked="" type="checkbox"/>	Assignment Papers (cover sheet & document(s))	
5. <input checked="" type="checkbox"/>	Return Postcard (MPEP 503) (should be specifically itemized)	

FEE CALCULATION:

	(COL. 1) NO. FILED	(COL. 2*) NO. EXTRA	SMALL ENTITY		LARGE ENTITY	
			RATE	FEE	RATE	FEE
BASIC FEE:				\$345.00	OR	\$690.00
TOTAL CLAIMS:	22	-	20	2	X \$8 =	OR X \$18 =
INDEP. CLAIMS:	3	-	3	0	X \$39 =	OR X \$78 =
MULTIPLE DEPENDENT CLAIMS				+ \$130 =	OR + \$280 =	\$0.00
*IF THE DIFFERENCE IN COL 2 IS LESS THAN ZERO, ENTER '0' IN COL. 2				TOTAL:		\$728.00

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TYPED OR PRINTED NAME: Christine Jacquet

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Christine Jacquet

Respectfully Submitted,

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Date:

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